

Mobile Device Security

Mobile Device Security is important. Our mobile devices carry our contacts, personal information and access to our emails, social networks and documents. If you need help securing your mobile devices, simply select the device operating system below and you'll be taken to instructions for it.

iOS Devices (iPad, iPhone, iPod Touch)

1. Set a passcode:
 - a. Open the Settings app and navigate to General > Passcode Lock.
 - b. Select "Turn Passcode On" to set a 4-digit PIN
 - c. Enter the PIN twice to confirm the PIN
 - i. To set an alphanumeric PIN, turn off the Simple Passcode option and select the "Turn Passcode On" option.
2. Select an idle time lockout:
 - a. Open the Settings app and navigate to General > Auto-Lock
 - b. Set the timeout length

NB: This setting determines the amount of idle time required before the device is automatically locked. A passcode is required to unlock it.

Blackberry Devices

Blackberry's Operating system has different versions and settings depending on the phone. Your device may have different settings and menus from those shown here.

1. Set a passcode:
 - a. Navigate to Options > Password
 - b. Change the Password field to Enabled
 - c. Display the menu and click Save
 - d. Enter the password twice to confirm
2. Select an idle time lockout:
 - a. Navigate to Options > Password
 - b. Highlight the current time and select Change options
 - c. Select the new timeout period

Android Devices

Android's Operating system has different versions and settings depending on the phone. Your device may have different settings and menus from those shown here.

1. Set a passcode:
 - a. Navigate Home > Menu > Settings > Location and Security > Set unlock pattern
 - b. Select Next and draw your pattern
 - c. Click Continue and verify your pattern

NB: When drawing the pattern you cannot touch the same dot twice

2. Set an idle time lockout
 - a. Home > Menu > Settings > Sound and Display > Screen Timeout
 - b. Set the screen timeout length

Nokia Devices

Nokia's Operating system has different versions and settings depending on the phone. Your device may have different settings and menus from those shown here.

1. Set a passcode:
 - a. Navigate to Control Panel > Settings > General > Security
 - b. Select the Phone and SIM card option
 - c. Select the lock code option
 - d. Enter a PIN of choice
2. Set remote locking:
 - a. Navigate to Control Panel > Settings > General > Security
 - b. Select the Phone and SIM card option
 - c. Navigate to Remote phone locking option
 - d. Enter the remote phone locking message and select OK

Remote locking allows the device to be locked remotely. The user can achieve this by sending an SMS (Text) from another phone as long as a remote locking code is predefined on the remote device. If the device is locked and another person changes the SIM card, the device cannot be used.